



## Student Health Services Fall 2020

### Main

---

#### Overview

**Academic Year** 2020 - 2021

**Originator** Shook, Ryan

**Division** Non-Instructional Admin Units

**Department** Student Services

### Co-Contributors

---

#### Contributor

- Cisneros, Carina
- Maringer-Cantu, Jane

### Annual Update

---

#### 1. **Academic Year** 2022 - 2023

**Previous Goals** Develop new SAO's for Student Health Services to assess annually, beginning in fall 2021.

**Proposed Activity to Achieve Goal:**

Set up a planning meeting with EVP to create SAO's that will be assessed annually.

**Responsible Party:**

Dean, Special Programs

**Total Three Year Resource Allocation Request:**

0

**Timeline to Completion Month / Year:**

December 2021

**How Will You Evaluate Whether You Achieved Your Goal:**

SAO's will be published on the Student Health Services website by end of spring 2021.

**End of Year Goal Status** Complete

**Current Measurement Data**

New SAOs are developed

**Additional Resources Needed (if any) to Complete Goal**

None

**Additional Comments**

The subsequent PIPR, 2023/2024, will reflect new SAOs.

SAO# 1: Gavilan students will gain an awareness, understanding, and access available health resources on and off campus.

Goal/Target: Health services usage will increase by 10% and 80% of students who attend health services activities will state these activities were helpful.

Measurement (pre/post): Students will be surveyed to assess current and expanded knowledge of health services.

SAO# 2: Health Services will support student mental health through providing accessible and timely access to therapists.

Goal/Target: It is expected that 70% of students accessing mental health services will indicate they were extremely satisfied with the overall usefulness of the mental health services.

Measurement (pre/post): Health services will provide students who utilize mental health services with a post-service satisfaction survey.

2. **Academic Year 2022 - 2023**

**Previous Goals** Identify service gaps in student health and implement plan to fill the gaps.

**Proposed Activity to Achieve Goal:**

Administer the National College Health Assessment to Gavilan student body to gather precise data about our student health habits, behaviors and perceptions.

**Responsible Party:**

Dean, Special Programs

**Total Three Year Resource Allocation Request:**

0

**Timeline to Completion Month / Year:**

December, 2021

**How Will You Evaluate Whether You Achieved Your Goal:**

Data gathered from the NCHA survey will be used to identify sustainable staffing plan for Student Health Services that will support Gavilan student health and wellness. Proposed staffing plan will be produced and shared for review in fall 2021.

**End of Year Goal Status** In Progress

**Current Measurement Data**

NCHA survey has not been purchased,

An Emotional Wellness Counseling satisfaction survey will be administered this term.

**Additional Resources Needed (if any) to Complete Goal**

IR staffing support

NCHA survey costs are currently allocated in the health service budget.

**Additional Comments**

Work with IR to establish a research plan to implement NCHA survey once purchased.

A Student Health Coordinator was hired in the Fall 2022 and will work to assess gaps in services.