

**ETUDES Alliance Membership &
Hosting/Support Services Fees (2004-05)**

I. ETUDES Alliance Membership:

- a. Institutional: \$ 4K per year
- b. Individual Faculty Membership: \$ 150 per year

Terms & Benefits:

- Membership costs for founding partners (joined by January 31, 2003) will always be 50% of the current membership fee. Founding partners fees are locked into the early incentive (MOU) through June 2007. Starting July 2007, the membership fee for each founding partner institution will be \$2K.
- Membership Agreement is renewable annually. Members have input on feature enhancements; access to reports and documentation; early participation in testing; access to hosting and support services.
- Membership fees contribute to on-going development needs to ensure long-term sustainability.

II. ETUDES Hosting & Support

Institutional Options

<u>Hosting Level</u>	<u>Student Accounts in ETUDES</u>	<u>Annual Costs</u>
Level 1	350 or fewer student accounts	\$1,200.00
Level 2	351 – 1,501 student accounts	\$2,500.00
Level 3	1,501 - 2,500 student accounts	\$4,500.00
Level 4	2,501 – 5,000 student accounts	\$6,500.00
Level 5	5,001 - 10,500 student accounts	\$10,000.00
Level 6	10,501 - 15,000 student accounts	\$16,500.00
Level 7	15,001 - 20,000 student accounts	\$22,000.00
Level 8	20,001 - 25,000 student accounts	\$28,000.00
Level 9	25,001 and over	(Contact us)

Individual Faculty Options

Level 1	2 course sites per term	(free)
Level 2	5 course sites per term	\$250/year

Notes on Hosting & Support:

- The total number of student accounts is based on the highest enrollment term of a college (previous year); if you expect your institution's student accounts to exceed your current level next year, select the next hosting level.
- Hosting costs include the following services:
 - Hosting (reliable servers, custom portal, back up services, etc.)
 - Faculty technical support (24-hour response time, minus weekends/holidays)
 - Automated online help desk/ticketing
 - support forum & FAQ
 - phone support (week-days)
 - Support with roster importation/integration
 - Account management (new shell creation and roll-overs)

III. Online Training Courses

\$1,000 a year flat fee per institution	Unlimited enrollment of faculty/staff (regular offerings)
\$45 fee per instructor/course	To be paid at the time of registration

ETUDES hosting is available only to ETUDES Alliance members. To get a copy of the ETUDES Alliance Agreement and to find out how to join, please contact Vivian Sinou at SinouVivian@fhda.edu or 650.949.7109.