

EOPS Program Review

Gavilan College Summary Report

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Presented to:

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SUMMARY OF FINDINGS

This summary presents the findings and recommendations from the EOPS operational program review conducted at Gavilan College. *The Summary of Findings* includes two sections, a narrative with recommendations and the *Program Review Summary*, a checklist with comments. The *Program Review Summary* is an integral part of the review, because it lists each program activity that was scrutinized by the team and identifies the effectiveness with which these activities are delivered. Those activities that function well will generally not be addressed in the narrative section. Therefore, the *Program Review Summary* is a comprehensive account of all program activities.

OVERVIEW

The EOPS program at Gavilan College has made a successful transition in leadership during the past year. During the interviews, many staff, students, and administrators indicated that the director has made important changes and additions to the program's services and procedures that have had a very positive impact on students. The general enthusiasm and commitment to the students' success is evident among all staff.

Students were resoundingly positive about the many services they receive. Some of the students' expressed their EOPS experience by saying:

- I don't know what I'd do without the EOPS program.
- EOPS is a blessing.
- Counselors are always helpful and understanding and there for us.
- They (the staff) build our confidence and make us feel comfortable.
- EOPS provides an extended family environment.